



Grooming Authorization and Release

(Human) Name: _____ Home # _____ Cell # _____

Vet Name _____ Phone # _____

Email: _____

Emergency Contact: _____ Phone # _____

Pet Name: _____ DOB : _____ Breed: _____ Sex: F / M Spay/Neuter: Y / N

Pet Allergies, Skin sensitivities, Permanent and Temporary Medical Conditions:

Vaccinations and Veterinarian Information: We highly recommend that your pet be vaccinated against all infectious conditions; however, it is still possible for vaccinated pets to become ill with an infectious condition despite being vaccinated. This is not due to any circumstance or condition in our salon. _____.

I agree to not hold Pup-A-Razzi liable in the event that my dog becomes ill during or after its grooming appointment. _____

I agree that Pup-A-Razzi is not liable for allergic reactions resulting from the manufacturer-recommended usage of any products (for products not listed in allergies/sensitivities section above).

Bite or Aggression History:

I agree to inform Pup-A-Razzi prior to the grooming appointment if my pet has: • Bitten, or attempted to bite anyone or another dog • Become aggressive during a specific grooming procedure. _____

Mat Removal: Mats left in a pet's coat will grow tighter and can damage the pet's skin. Our groomers do not wish to cause undue stress to your pet, and will not continually de-mat your pet. Heavy matting can trap moisture and urine near the pet's skin allowing mold, fungus and/or bacteria to grow, hiding skin irritations such as hot spots, sores and other skin issues that are only visible once the mat is removed. Pup-A-Razzi will not be held responsible for any grooming injury to pets with matted coats. This includes any after-grooming effects, which could include but is not limited to the following: itchiness; skin redness; or self-inflicted irritations/abrasions resulting from licking, scratching, or rubbing.

Accidents: Pup-A-Razzi grooming staff uses safe grooming practices; however, there is always the possibility an accident could occur. Grooming equipment is sharp, and even though we use extreme caution and care in all situations, accidents can occur and may include: cuts, nicks, scratches, quicking of nails, etc. In most cases this happens when a pet is moving around or not cooperating. We will do our best to keep your pet calm and comfortable to minimize any such movements, but pet behavior can be highly unpredictable and it is not always possible for Pup-A-Razzi groomers and staff to predict and control the movement and behavior of your pet at all times. I understand the aforementioned information regarding accidents and agree to not hold Pup-A-Razzi responsible for any injury resulting from an accident, and further agree to pay for any related veterinary care. _____

I have been given the Matted Pet/Shave Down Pet Release form (if applicable): _____

I have been given the Senior Pet/Pet's with Health Conditions Release form (if applicable): _____

Cancellation/No-Show Policy

The staff at Pup-A-Razzi would greatly appreciate any cancellations be made at least 24 hours before your scheduled appointment time. We understand that things happen at the last minute that may prevent you from making it to your scheduled appointment. Please feel free to call us any time to re-schedule/cancel.

Appointments cancelled less than 24 hours before the scheduled appointment time MAY incur a cancellation fee of 30.00. No-Shows will incur a fee of up to 50% of the appointment cost.

Late Policy

Please call to let us know that you will be late to your scheduled appointment. We will do everything that we can to still be able to give the service that you have booked, however if you are more than 15 minutes late, we may not be able to complete your service and still be on time for our next scheduled appointment. In the case that we cannot complete your service we will need to reschedule your appointment and it will be considered a "Late Cancellation" and subject to the cancellation fees.

Owner or Agent Signature

Print Name

Date